

Where Could You Refer Me?

- 1.) I slipped on the stairs when I was working at the packing plant last month. I haven't been able to stand for more than a half hour before my knee starts to give out.

Texas Department of Insurance
Division of Worker's Compensation – 1-800-252-7031
www.tdi.state.tx.us

- 2.) My 25-year-old son has had seizures all of his life. They can be controlled with medication, but he can't afford the medication and doctor visits. Twice he has started working as a salesman, but he can't keep the jobs because he has a spell before he can qualify for health insurance.

Texas Department of Assistive and Rehabilitative Services (DARS)
1-800-628-5115
www.dars.state.tx.us

- 3.) I was diagnosed with Lupus last year right after I turned 50. Social Security has turned me down for disability because I don't have enough work credits. My husband's employer does not offer insurance to the workers. Whenever I have a flare up when I don't have any medicine, I have to go see the doctor and get a shot in the office. We can barely make it through the month. We could probably get some help from our kids, but when we tried to get insurance, Nostate turned me down.

Texas Health Insurance Risk Pool
1-888-398-3927
www.txhealthpool.org

- 4.) Well, after I got out of the service in '73, I went to air conditioning school, set up my own shop and had been in pretty good health all these years. I tell you - when it rains, it pours. My feet have been in pretty bad shape and I can't keep the pace. Now Doc Smith says I have diabetes and I'm going to have to take insulin.

Veterans Administration
1-877-222-8387
www.va.gov

- 5.) A drunk driver hit my husband last month. His arm and shoulder was broken. The doctor says he's going to need physical therapy. He can't go back to work for another 2 months.

Office of Attorney General
Crime Victims Compensation
1-800-983-9933
www.oag.state.tx.us

- 6.) I'm 60 and my husband is 66. We get his Social Security retirement check of \$1,400.00; but we can't afford all of our medicine and doctor visits each month.

Q-I 1 Program
Texas Department of Aging and Disability Services (DADS)
www.dads.state.tx.us

Where Could You Refer Me?

- 7.) My eight-year-old little girl, Mariela, has spina bifida and needs a wheelchair. My husband and I have applied for legal permanent residency, and our income is about \$450.00 gross per week. The Medicaid people say we don't qualify for help because she is not a US citizen yet.

TDSHS Children with Special Health Care Needs
1-800-252-8023
www.dshs.state.tx.us/cshcn

- 8.) I haven't been to the doctor since we lost the insurance we had through my husband's job. Just so happened it was my 50th birthday when I noticed – well, I need to see the doctor somehow because I think I found a lump in my breast. My husband and I earn about \$1,800.00 a month and the Medicaid office said that we don't qualify for help from them.

TDSHS Breast and Cervical Cancer Services
(512) 776-7796
www.dshs.state.tx.us/bcccs

- 9.) I've had depression since my early twenty's -- medication seems to help, but since I came home last summer to help Dad out after his accident, I haven't been able to get any insurance coverage. I'm just getting so desperate, no meds and nobody to talk to...

Mental Health and Mental Retardation Authority
Contact your local MH Authority in your telephone directory to locate the office responsible for your area
<http://www.dshs.state.tx.us/mhservices/default.shtm>

- 10.) My aunt had a stroke last year and she still cannot use her right side. She's only 63, but she doesn't have anybody to help her.

Social Security Administration
1-877-772-1213
www.ssa.gov

- 11.) I know that you can only help with three prescriptions per month, but between all my doctors, they have me on six medications. How am I supposed to pick which I have and which ones have to wait?

RxAssist – Suggest doctor or other staff access website
www.rxassist.org

NeedyMeds.com – web page with information on free or low cost medication programs of drug manufacturers. Most require that a doctor or social worker must submit the applications. Access website www.needymeds.org

The Medicine Program – Patients can mail in an application for covered medications with \$5 per prescription. The application is available on the Internet at www.themedicineprogram.com